

GROOMING CONTRACT

PAWSITIVELY — PURRFECT —



Store Use Only

Vaccination Dates

Bordetella: ____/____/____

DHPP: ____/____/____

Rabies: ____/____/____

DATE: _____

NAME: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

HOME PHONE: _____ CELL PHONE: _____

E-MAIL: _____

VETERINARIAN: _____ PHONE: _____

EMERGENCY CONTACT: _____ PHONE: _____

HOW DID YOU HEAR ABOUT US? (circle one): GOOGLE YELP FACEBOOK OTHER: _____

IF REFERRED, BY WHO: _____

PET INFORMATION

PET NAME	AGE	COLOR/MARKINGS	BREED	SEX	SPAYED/NEUTERED

Is your pet accustomed to being in a kennel? y/n if yes please explain: _____

Has your pet every bitten a person or attacked another animal? y/n if yes, please explain: _____

Is your pet taking any medications? y/n

If yes, please explain (include dosage information): _____

Does your pet have any current health issues or injuries? y/n

If yes, please explain (including any special requirements): _____

Is there anything else we should know about your pet(s)? _____

Pawsitively Purrfect Grooming Customer Agreement

Pawsitively Purrfect knows how important your pet(s) are to you and your family, and we ensure you they are just as important to us. We pride ourselves on providing a gentle and loving experience for your furry friend. Our number one concern is your pet(s) safety while focusing on what's in their best interest.

We encourage you to ask our receptionist or your groomer lots of questions, and get clarification on any policy you may have questions on.

Please read and agree to our terms of service below before service can be performed:

1. Pet Parent is responsible for all vaccinations & assumes all risk and consequences that might result if pet is not fully vaccinated. Proof is not required with exception to cat clients requiring Rabies proof.
2. Pet Parent agrees if no proof of Rabies vaccination can't be provided upon request your pet may get quarantined in the event they bite someone.
3. Pet Parent must inform if pet(s) bite, have bitten, or have history of aggression. Subject to handling fee of \$25.00 at the discretion of management.
4. Pet Parent understands senior pets will not be forced through grooming and only groomed for cleanliness and comfort, not for style.
5. Pet Parent agrees to matting policy; See Matted Release for details
6. Pet Parent understands a pets First Haircut is the foundation to future grooming, we do not push any dog to sacrifice their trust in us for a better style
7. Pet Parent authorizes Pawsitively Purrfect to seek veterinarian assistance if deemed necessary
8. Pet Parent must inform immediately if pet(s) have fleas/ticks/parasites. Flea baths are required if fleas are present and you will be charged \$15.00
9. Pet Parent agrees to respect our time and available space and pick up their pets within 2 hours from completion phone call, or may be subject to a flat \$15 fee at the discretion of management.
10. Pet Parent agrees any cancellations with less than 24-hour notice will result in a charge of \$25.00 at the discretion of management.
11. Pet Parent agrees to respect our time and show up to their appointments on time and if more than 30 minutes late you may be asked to reschedule, at the discretion of the groomer.
12. Pet Parent understands Pawsitively Purrfect and its Team Members have families and agrees to pick up their completed pets by 5:30pm or subject to a \$20 fee at the discretion of management.
13. Pet Parent agrees any return check will result in a \$25.00 fee in addition to any financial institutions fees. Future payments will be subject to prepayments via cash or credit card.
14. Pet Parent understands that their pets may not be released without payment in full for services rendered.
15. Pet Parent understands although our groomers & bathers take extreme caution during the bathing process and all our products are for pets and most are tearless, there always is the possibility they can splash or wipe shampoo into their eyes, leading to an eye irritation.
16. Pet Parent gives authorization to take and post picture of their pet(s) to any social media, advertising or website associated with Pawsitively Purrfect
17. Pet Parent agrees that quotes are an estimate may be adjusted after the groom.
18. Pet Parent agrees all prices are non-negotiable and subject to change without notice
19. Pet Parent understands that completion times are an estimate and not guaranteed, we want trust in your pet and pushing them through for a faster turnaround is not the way to achieve it.
20. Pet Parent understands your satisfaction is important to us, and we will make any adjustment or redo any service within 5 business days of service completion. If longer than 1 week, you may be charged accordingly at the discretion of management.

By agreeing to this contract, you agree to hold Pawsitively Purrfect, it's owners, operators, employees, officers, and directors harmless from any damage, loss, or claim arising from any condition of the undersigned pet(s), either known or unknown to Pawsitively Purrfect. You also consent to and authorize the grooming of your pet(s), while acknowledging the risks associated with pet grooming. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite all prior signed contracts or releases.

Thank you for choosing Pawsitively Purrfect for your pet grooming needs and we look forward to serving you.

PARENT _____ DATE: _____

PAWSITIVELY PURRFACT WITNESS _____ DATE: _____