



**PAWSITIVELY**  
— PURRFECT —

## **BOARDING AGREEMENT**

We know how important your pet(s) are to you and your family, and we want to ensure you they are just as important to us. We pride ourselves on providing a safe, fun, and enjoyable visit for your furry family member during their stay with us. Our number one concern is your pet(s) safety and well-being. Now we do encourage you to ask our Team Members lots of questions to get any clarifications on our procedures and any policies you may have questions or concerns about.

Please know all guests at Pawsitively Purrfect are required to read and sign this Boarding Agreement, prior to their pet(s) overnight stays with us.

### ***VACCINATIONS***

It is the responsibility of the pet parents to keep up to date vaccination records on file with Pawsitively Purrfect. As the Rabies vaccination is required annually by the State of Tennessee, we do also require DHPP, Bordetella (Kennel Cough) – every 6 months, & FVRCP (felines only) for the protection of your pet(s) before your pet(s) may be left in our care. This policy is strictly enforced and if no proof is provided, we will need to confirm vaccinations with your Veterinarian BEFORE you leave you pet(s) at our facility. As your pet(s) may be properly vaccinated, Pawsitively Purrfect will not be held liable for any medical situation that could arise from their pet(s) being in a communal setting of pets, and Pet Parents assume all responsibility for any and all medical costs.

### ***DINING***

Due to the high possibility of gastrointestinal upset (vomiting or diarrhea), we recommend Pet Parents provide their pet(s) regular diet for their stay with us. We also recommend pre-measuring their food to ensure accurate feedings, with their schedule. We can not accept any food containers over 10lbs. If no food can be provided, or an insufficient quantity of such, or pet(s) does not eat well, he/she will be given our food of choice. We are not responsible for any issues that may arise due to a sudden diet change.

### ***PERSONAL BELONGINGS***

We do allow your personal bedding, blankets, or sleeping arrangement to be left with your pet(s) but we will not be responsible for any damage that occurs during their stay. As we care about your pet's safety, any items intended to occupy and be consumed (i.e. bully sticks, bones, etc.) are not permitted, only treats that are quickly consumed by hand while our Team can observe them. Pawsitively Purrfect is not responsible for any items soiled, lost, damaged, or stolen. Any Medications MUST be provided in their original vial or packaging.

### ***ABANDONMENT***

Please notify us if you wish to extend your pet's stay. If we have no contact with the owner or any dog is not retrieved by the owner/care giver within 3 days of the scheduled check-out date, the pet will be transferred to a shelter in accordance with state laws. This does not release the Owner/Care Giver of the obligation to pay for services rendered by Pawsitively Purrfect or the shelter.

### ***CHECK-IN & CHECK OUT***

As our rates are clearly displayed on our service menu, the boarding charges are incurred per night the guest stays with us. Check-in is after 10am and Check-out is by 6pm. If your pet(s) receive spa services in addition to their stay, you will be called the day of departure when your pet(s) is/are ready for pick up.

### ***FLEAS & SALON SANITATION***

In order to maintain salon sanitation, we ask all guests but on flea preventative and free of any fleas before left in our care.

In the event live fleas are found on your pet(s), a flea bath will be administered immediately to eradicate the fleas. This is not optional and done at pet parents expense, which must be paid in full at pick up.

### ***PAYMENT***

All payments must be paid in full for the entire boarding stay plus any departure services unless prior arrangements have been made. As of September 1, 2018, we will only be accepting Cash and Credit Card as payment, checks will no longer be accepted.

### ***HOLIDAYS & BUSY SEASONS***

We do require a 50% non-refundable Holiday deposit for any stay during Thanksgiving, Christmas, or New Year's week.

**CANCELLATIONS**

A 48-hour notice must be given prior to the scheduled Check-in time in order to avoid a charge for a one-night stay at the discretion of management. In the event of repeated cancellations, all future appointments will be required to have a 50% non-refundable deposit for any stay scheduled.

**PHOTOS**

By signing this agreement, you authorize us to take and post pictures of your pet(s) to any social media, advertising, or website associated with Pawsitively Purrfect.

By agreeing to this contract, you agree to release Pawsitively Purrfect, it's owners, operators, employees, officers, and directors from any and all liabilities, financial, and otherwise, for injuries or claims arising from any condition of the undersigned pet(s), either known or unknown to Pawsitively Purrfect, which may arise in any way from services provided or as a consequence of association with Pawsitively Purrfect including, but not limited to, veterinarian bills. The undersigned also acknowledges while their pet(s) are in the care of Pawsitively Purrfect, if unreachable in such an emergency as illness or injury, I hereby authorize Pawsitively Purrfect, its agents and/or representatives to seek immediate veterinary care for my pet. The undersigned also consent to and authorize the boarding of their pet(s) with Pawsitively Purrfect. It is also understood and agreed upon the terms of this agreement can change at any time, without notice, and will overwrite all prior signed contracts or releases.

I, the undersigned guest, do hereby entrust my pet(s) to Pawsitively Purrfect for their boarding stay and have read and understand and agree to the above terms and my rights and obligations for the boarding of my pet(s) and in consideration of the boarding services of Pawsitively Purrfect.

I am the  legal owner  caregiver of this pet. (please select the appropriate box)

PET PARENT/CAREGIVER \_\_\_\_\_ DATE: \_\_\_\_\_